



Human Rights Authority Pre-Recorded Information for the General Public

Opening Information:

The Human Rights Authority, Citizens Helping Citizens, by investigating disability rights violations.

Frequently Asked Questions:

1. What types of rights violations does the HRA investigate?
 - A. Rights violations that involve a person with a disability, an established disability right such as rights associated with treatment, care, restrictions, confidentiality, medication, restraint and seclusion and/ or a disability service provider.

2. How can I file an HRA complaint?
 - A. By talking to the HRA intake or by filling out the disability rights complaint form on the Commissions website: gac.illinois.gov. You can also write a letter to one of our offices as listed on the website.

3. Can I file an anonymous complaint?
 - A. Yes, but even if you share your name, a complainant's identity is protected from disclosure as per our mandates.

4. Does the HRA investigate incidents of abuse and neglect?
 - A. No, the HRA does not investigate abuse or neglect incidents but the HRA is a mandated reporter. There are authorized enforcement entities charged with investigating actual incidents of abuse and neglect depending on the situation. HRA intake can direct you to the appropriate entity for abuse/neglect reporting. The HRA may investigate issues peripheral to the abuse/neglect such as abuse reporting policies, staff training, guardianship notification, etc.

5. How can I become a member of the Human Rights Authority?
 - A. By filing an on-line application to become a Human Rights Volunteer through our website: gac.illinois.gov.