



November 6, 2012  
Linden Oaks at Edward  
4:00 p.m.

- I. A. Roll Call
- B. Introductions by the Chairperson
- C. Confidentiality Statement 310.90
- D. Changes in the Agenda
- II. Minutes: October 16, 2012
- III. New Complaints:
  - 1. 13-100-9010
- IV. Unfinished Business:
  - 1. 13-100-9006
  - 2. 08-100-9031: (waiting on results of lawsuit)
- IV. Closed Session
  - A. New Case Assignment:
    - 1. 13-100-9010
  - B. Draft Report Discussion:
    - 1. 13-100-9002: Lovell Federal Healthcare Center
  - C. Provider Responses Discussion:
    - 1. 12-100-9026: Elgin Mental Health Center
    - 2. 13-100-9001: Elgin Mental Health Center
  - D. Site visit reports:
    - 1. 12-100-9022: Elgin Mental Health Center
    - 2. 12-100-9025: Elgin Mental Health Center
  - E. Open Case Status Report
- V. Open Session
  - A. Draft Reports for Acceptance:
    - 1. 13-100-9002
  - B. Accept responses/close case/make available to the public:
    - 1. 12-100-9026
    - 2. 13-100-9001
  - C. Response not required/close case/make available to the public:
    - 1. 12-100-9021: St. Francis Hospital
- VI. Announcements/Comments:
  - A. Comments from the public
  - B. Comments from the Chairperson:
    - 1. Next meeting - December 4, 2012 - Glen Oaks Medical Center