

South Suburban Human Rights Authority  
September 8<sup>th</sup>, 2011 Meeting at 9:00 a.m.  
Civic Center  
Rotanda Room  
14750 Ravinia Avenue  
Orland Park, Illinois 60467  
(708) 403-6200

1. Call to order, Introductions, Confidentiality Statement and Meeting Minutes from August 11<sup>th</sup>, 2011.

2. Open Session:

A. New Complaints-

12-040-9002

12-040-9004

3. Closed Session:

A. New Case Assignments-

12-040-9002

12-040-9004

B. Progress Reports-

11-040-9002 (Rivera Care Center) (Judy & Kimberlee)

11-040-9003 (Trinity Services) (Theresa & Georgia)

11-040-9005 (Millennium Gardens) (Kimberlee & Georgia)

11-040-9006 (Millennium Gardens) (Kimberlee & Georgia)

11-040-9007 (Heart to Heart) (Michele & Theresa)

11-040-9008 (New Hope Center) (Michele & Theresa)

11-040-9010 (Timberline Knolls Treatment Center) (Michele & Carol)

11-040-9011 (Provena Saint Joseph Medical Center) (Judy & Michele)

11-040-9012 (Tinley MHC) (Michele & Judy)

11-040-9013 (Chicago Ridge Nursing Home) (Michele & Carol)

11-040-9014 (St. James Hospital) (Judy & Michele)

11-040-9015 (Tinley Park MHC) (Georgia & Kimberlee)

12-040-9001 (Carole Lane Terrace) (Theresa & Kimberlee)

12-040-9003 (Ingalls Memorial Hospital) (Carol & Michele)

C. Draft Reports/Responses

- 10-040-9020 (St. James Hospital) (Judy, Georgia & Carol)
- 10-040-9024 (Burnham Healthcare) (Judy & Michele)
- 10-040-9026 (Lydia Healthcare) (Carol & Michele)
- 11-040-9001 (Advocate Christ Medical Center) (Georgia & Michele)
- 11-040-9002 (Rivera Care Center) (Judy & Kimberlee)
- 11-040-9004 (St. Coletta of Illinois) (Michele, Theresa & Kimberlee)

4. Open Session:

A. Draft Reports for Acceptance-

- 11-040-9002 (Rivera Care Center) (Judy & Kimberlee)

C. Closures/Accept Responses/Make Available to the Public-

- 10-040-9020 (St. James Hospital) (Judy, Georgia & Carol)
- 10-040-9024 (Burnham Healthcare) (Judy & Michele)
- 10-040-9026 (Lydia Healthcare) (Carol & Michele)
- 11-040-9001 (Advocate Christ Medical Center) (Georgia & Michele)
- 11-040-9004 (St. Coletta of Illinois) (Michele, Theresa & Kimberlee)

5. Other Business and Adjournment:

- \* Travel/Volunteer Certifications
- \* Site Visits/ Other Concerns
- \* Recruitment of HRA Citizen Members

6. Public Comment

Next Meeting: October 13<sup>th</sup>, 2011  
New Hope Center  
Conference Room  
1624 E. 154<sup>th</sup> Street  
Dolton, IL 60419

