

South Suburban Human Rights Authority  
November 14<sup>th</sup>, 2013 Meeting at 9:00 a.m.  
Sertoma Centre  
Conference Room  
4100 W. 127<sup>th</sup> Street  
Alsip, Illinois 60803  
(708) 371-9700

1. Call to order, Introductions, Confidentiality Statement and Meeting Minutes from May 9<sup>th</sup>, June 13<sup>th</sup>, August 8<sup>th</sup>, September 12<sup>th</sup> and October 10<sup>th</sup>, 2013.

2. Open Session:

A. New Complaints-

14-040-9005  
14-040-9006  
14-040-9007

B. Ratify Acceptance of New Complaints

13-040-9010 (Midway Neurological Rehabilitation Center)  
13-040-9011 (Progressive Careers and Housing)  
13-040-9012 (Southwest Disabilities Services & Support) (Michele)

C. Ratify New Complaints Not Accepted for Formal Investigation

14-040-9002  
14-040-9003  
14-040-9004

D. Ratify New Complaints Accepted for Informal Investigation

14-040-9002

3. Closed Session:

A. New Case Assignments-

14-040-9005  
14-040-9006  
14-040-9007

B. Progress Reports-

13-040-9003 (Embassy Care) (Kim & Lauren)  
13-040-9004 (Embassy Care) (Kim & Lauren)  
13-040-9009 (Ingalls Memorial Hospital) (Judy & Michele)  
13-040-9010 (Midway Neurological Rehabilitation Center)  
13-040-9012 (Southwest Disabilities Services & Support) (Michele)  
14-040-9001 (Lexington of Orland Park) (Carol)  
14-040-9002

C. Draft Reports/Responses

12-040-9018 (Southwest Disabilities Services & Support) (Michele)  
13-040-9001 (Individual Advocacy Group) (Kim and Georgia)  
13-040-9002 (Woodside Extended Care) (Michele & Maria)  
13-040-9006 (Lydia Healthcare) (Michele)  
13-040-9008 (Crestwood Terrace) (Lauren)  
13-040-9011 (Progressive Careers and Housing) (Maria)

4. Open Session:

A. Draft Reports for Acceptance-

13-040-9008 (Crestwood Terrace)  
13-040-9011 (Progressive Careers and Housing)

B. Ratify Reports Acceptance

12-040-9018 (Southwest Disabilities Services & Support) (Michele)  
13-040-9001 (Individual Advocacy Group) (Kim and Georgia)  
13-040-9002 (Woodside Extended Care) (Michele & Maria)  
13-040-9006 (Lydia Healthcare) (Michele)

C. Closures/Accept Responses/Make Available to the Public/

12-040-9018 (Southwest Disabilities Services & Support) (Michele)  
13-040-9001 (Individual Advocacy Group) (Kim and Georgia)  
13-040-9002 (Woodside Extended Care) (Michele & Maria)  
13-040-9006 (Lydia Healthcare) (Michele)

D. Ratify Case Closures

12-040-9016 (Garden Center Services) (Georgia)

E. December 2012 through October 2013 Executive Meeting Minutes

5. Other Business and Adjournment:

- \*Georgia Jones- Removal of Member
- \*Ratification of Officers for fiscal year 2014- Judy Rauls Chairperson,  
Maria Heer, Vice Chairperson and Michele Arthur, Secretary
- \* Travel/Volunteer Certifications
- \* Site Visits/ Other Concerns
- \* Recruitment of HRA Citizen Members

6. Public Comments

Refreshments for November Meeting/Geraldine

Next Meeting: December 12<sup>th</sup>, 2013  
Cornerstone Services  
Conference Room  
777 Joyce Road  
Joliet, Illinois 60436

No Refreshments for December Meeting