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South Suburban Human Rights Authority  
August 14<sup>th</sup>, 2024 Meeting at 10:00 a.m.  
Sertoma Star Services (Conference Room)  
4331 Lincoln Highway  
Matteson, Illinois 60443

Agenda

1. Call to order, Introductions, Confidentiality Statement and Meeting Minutes for June 14<sup>th</sup>, August 9<sup>th</sup>, September 13<sup>th</sup>, October 11<sup>th</sup> and December 13<sup>th</sup> 2023 and February 14<sup>th</sup>, April 10<sup>th</sup>, and June 12<sup>th</sup>, 2024.

A. New Complaints-

24-040-9005  
24-040-9007  
24-040-9008  
24-040-9009  
24-040-9010  
24-040-9011  
24-040-9012  
24-040-9013  
24-040-9014  
24-040-9015  
24-040-9016  
24-040-9017  
24-040-9018  
25-040-9001  
25-040-9002

2. Closed Session

A. New Case Assignments

24-040-9005  
24-040-9007  
24-040-9008  
24-040-9009  
24-040-9010  
24-040-9011

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WEST SUBURBAN REGIONAL OFFICE

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Statewide Toll Free Intake (866) 274-8023 • Statewide TTY (866) 333-3362

24-040-9012  
24-040-9013  
24-040-9014  
24-040-9015  
24-040-9016  
24-040-9017  
24-040-9018  
25-040-9001  
25-040-9002

#### B. Progress Reports

23-040-9007 (UChicago Medicine Ingalls Hospital) (Pam)  
23-040-9010 (Lydia Healthcare) (Patrice & Amy)  
24-040-9001 (Midway Neurological Rehabilitation Center) (Carol)  
24-040-9002 (Countryside Nursing Home) (Amy)  
24-040-9003 (Silver Oaks Behavioral Hospital) (Carol)  
24-040-9004 (South Holland Manor) (Amy)  
24-040-9006 (Ludeman Developmental Center) (Pam)

#### C. Reports\Responses

22-040-9009 (Amita Health St. Joe Medical Center) (Amy) (Lisa)  
22-040-9015 (Burbank Rehabilitation Center) (Pam)  
23-040-9002 (Silver Oaks Behavioral Hospital) (Carol)  
23-040-9006 (Lydia Healthcare) (Kevin)  
23-040-9007 (UChicago Medicine Ingalls Hospital) (Pam)  
23-040-9009 (Trinity Services) (Pam)

### 3. Open Session

#### A. Reports for Acceptance-

22-040-9015 (Burbank Rehabilitation Center) (Pam)  
23-040-9006 (Lydia Healthcare) (Kevin)  
23-040-9007 (UChicago Medicine Ingalls Hospital) (Pam)  
23-040-9009 (Trinity Services) (Pam)

#### B. Closures/Accept Responses/Make Available to the Public

22-040-9009 (Amita Health St. Joe Medical Center) (Amy) (Lisa)  
23-040-9002 (Silver Oaks Behavioral Hospital) (Carol)

### 4. Other Business

- \* Review Executive Closed Minutes for June of 2023 thru December of 2023
- \* Ratification of new complaints accepted (case # 24-040-9001, 24-040-9002, 24-040-9003, 24-040-9004 and 24-040-9006).
- \* Ratification of new complaint not accepted (case #23-040-9008).
- \* Ratification of new complaint postpone for acceptance (case #24-040-9005).
- \* Ratification of approved reports (case #22-040-9009 and 23-040-9002).

- \* Ratification of closed cases (case #23-040-9001)
- \* Hendiz Flynn has submitted his resignation from the regional board.
- \* Patrice Henderson has been removed because of non-participation from the regional board.
- \* Mandatory trainings for members
- \* Open Meeting Act/requirements for remote attendance
- \* Recruitment of HRA members
- \* Meeting Packets
- \* Site Visits/Other Concerns

## 5. Public Comments

6. Next Meeting: September 11<sup>th</sup>, 2024 at 10:00 a.m.  
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