

AGENDA

SPRINGFIELD REGIONAL HUMAN RIGHTS AUTHORITY

REGULAR MEETING OF APRIL 27, 2010

I. CALL TO ORDER

- A. Roll Call - Determination of a quorum present.
- B. Introductions by Chairperson
- C. Confidentiality statement presented
- D. Changes in Agenda:
 - 1. Does any member, coordinator, or visitor wish to change the agenda?
 - 2. Does any guest wish to speak on an agenda item?

II. MINUTES

- A. Corrections or changes for the minutes of the March 23, 2010 meeting.
- B. Approval

III. COMMUNICATIONS: a hospital inquired regarding record access for the for a person who was a former patient that called demanding record, agitated and stating threats of harm to self or others. The hospital is concerned that offering records without a Physician to interpret and temper, the consumer may not benefit. Section 164.524 (a) (3) (i). Can hospitals deny or delay offering record access if it is in the best interest of the patient. The Confidentiality Act requirements would override, noting a therapist's ability to use duty to warn provisions of the Act if needed.

NEW BUSINESS

A. New complaints -

10-050-9023 - a caller states that a hospital began discriminating against her. After a staff member hit her with a clipboard, she called OIG, who ignored the evidence and determined that her complaint was unfounded. After that complaint and several others, she is not allowed to meet privately with any staff, including her case manager. Also, her Physician refuses to meet with her. The staff and the treatment team do not offer a therapeutic environment. The staff use threats to force consumers treatment, for example the Case Manager told the consumer that if she did not cooperate with their program that she would have to endure her Thiem date. A nurse uses a loud condescending voice. She has made complaints to the human rights committee at the facility and staff have reciprocated by demeaning her.

B. Other new business -

V. UNFINISHED BUSINESS

A. Case progress reports

1. 10-050-9002 - Achievement Unlimited - outings
2. 10-050-9003 - Andrew McFarland Mental Health Center - two part complaint
3. 10-050-9004 - Andrew McFarland Mental Health Center - guardian's wishes
4. 10-050-9007 - Andrew McFarland Mental Health Center - no medical treatment
5. 10-050-9009 - Andrew McFarland Mental Health Center - petition for discharge
6. 10-050-9012 - Emma Place - visitation
7. 10-050-9013 - Jacksonville Developmental Center - computer

B. Reports of Findings

1. 09-050-9020 - Andrew McFarland Mental Health Center - medication
2. 10-050-9014 - Andrew McFarland Mental Health Center - peanuts
3. 10-050-9022 - Pathways

C. Case Closures

1. 09-050-9014 - Andrew McFarland Mental Health Center - spit
2. 09-050-9018 - Jacksonville Developmental Center - sex
3. 09-050-9019 - Emma Place - hot dogs
4. 10-050-9001 - Jacksonville Developmental Center - communication
5. 10-050-9005 - Hope School - meals, forced to stay in day room, notice of abuse
6. 10-050-9010 - Hope School - protection
7. 10-050-9015 - St. John's - Petition
8. 10-050-9020 - Prairie Village - discharge resolved

VI. ANNOUNCEMENTS AND COMMENTS

A. Set next meeting (May 25, 2010 at Lincoln Prairie Behavioral Health Center)

B. Schedule site visits

3. Comments from the public

VII. ADJOURNMENT