

SOUTH SUBURBAN REGION MEETING MINUTES

Wednesday, August 13th, 2025

Trinity Services
(Conference Room)
301 Veterans Parkway
New Lenox, Illinois 60451

The regular scheduled meeting of the Human Rights Authority, South Suburban Region was called to order by Jennifer Hodges, the Chairperson at 10:09 a.m.

PHYSICALLY PRESENT: Jennifer Hodges, Allison Boyle, and Elizabeth Campbell

ATTENDED VIRTUALLY: Amy Upson

MEMBERS ABSENT: Carole Burns and Abdurrahman Assaf

STAFF: Geraldine Boatman, HRA Regional Disability Rights Manager
Veronique Baker, Director of Legal Advocacy Services

GUESTS: Melissa Chandarana, Perspective HRA Volunteer Member

I. CALL TO ORDER

The HRA Regional Chairperson read the confidentiality statement. It was determined that a quorum was not present, but all business could be discussed.

II. COMMUNICATION

The May 14th, and July 9th, 2025, meeting minutes could not be approved because a quorum of members were not physically present at the meeting.

III. NEW COMPLAINTS

25-040-9010 (Hospital) The complaint stated that medication was administered without cause. A signed release was received. The complaint will be reviewed at the next meeting.

25-040-9011 (Psychiatric Hospital) The complaint stated that the recipient was informed she would not be discharged from unit if she refused medication. The complaint also stated that emergency medication was administered without cause. The recipient has been discharged from the hospital. A signed release was not received. The complaint will be reviewed at the next meeting.

25-040-9012 (Nursing Home) The complaint stated as follows: 1) the facility had failed to safeguard a resident's belongings, 2) residents are not allowed access to the community because the unit is locked, and, 3) the staff are verbally abusive toward the residents. The complaint will not be accepted for investigation because the complainant withdrew the complaint.

25-040-9013 (Cila) The complaint stated as follows: 1) the resident is not allowed communication with persons of choice, 2) the staff sometimes do not take the resident to scheduled medical appointments, 3) medication is not administered as ordered by the physician, 4) the resident is not provided with her monthly personal allowance as allotted under the program, and, 5) the resident is not allowed to attend school. A signed release was received. The complaint will be reviewed at the next meeting.

25-040-9014 (Hospital) The complaint stated that a recipient was restrained, and emergency medication was administered without cause. A signed release was received. The complaint will not be accepted for investigation because the complainant withdrew the complaint.

25-040-9015 (Police Department) The complaint stated that a recipient was involuntarily transported to a hospital for an evaluation because of her mental health diagnoses and gender. The complaint will be reviewed at the next meeting.

25-040-9016 (Ambulance Company) The complaint stated that a recipient was involuntarily transported to a hospital for an evaluation because of her mental health diagnoses and gender. The complaint will be reviewed at the next meeting.

IV. UNFINISHED BUSINESS

A closed session was not convened due to the lack of a quorum of members physically present at the meeting.

There were no new case assignments.

Progress Reports

24-040-9013 (Bria Place Nursing Home) A meeting will be scheduled after the record is received.

24-040-9015 (Silver Oaks Behavioral Hospital) The petition has been received. A meeting will be scheduled soon.

25-040-9001 (Silver Oaks Behavioral Hospital) The case record has been received. A meeting will be scheduled soon.

25-040-9005 (Ascension Saint Joseph Medical Center) The case record has been received. A meeting will be scheduled soon.

25-040-9006 (Shalom Manor Care) The complaint was discussed with the provider representatives who reported that the policies were sent by fax on June 7th. A signed release for the record was not received

25-040-9007 (Silver Cross Hospital) The complaint was discussed with the provider representatives. A meeting will be scheduled soon.

Reports\Responses

24-040-9006 (Ludeman Developmental Center) A report was not reviewed at the meeting as planned.

23-040-9009 (Trinity Services) A response to the report that contained one violation was reviewed. Jennifer Hodges did not participate in any discussion about the case. This case will be considered for closure pending a quorum of members (who can vote on the case) physically present at the meeting.

24-040-9003 (Silver Oaks Behavioral Hospital) The report contained violations. A response was not reviewed. The case will be reviewed at the next meeting.

24-040-9004 (South Holland Manor) The report did not contain any violations. A response was not reviewed.

Reports\Cases Closures\Accept Responses\Make Available to the Public

23-040-9009 (Trinity Services) The case will be considered for closure pending a quorum of members (who can vote on the case) physically present at the meeting.

24-040-9003 (Silver Oaks Behavioral Hospital) The case will be reviewed at the next meeting.

24-040-9004 (South Holland Manor) The case will be voted for closure pending a quorum of members at the next meeting.

24-040-9006 (Ludeman Developmental Center) The case will be reviewed at the meeting.

OTHER UNFINISHED BUSINESS

Veronique Baker provided a summary of the IGAC's Legal Advocacy Services.

Melissa Chandarana provided an overview of her background and talked about her interest in becoming a volunteer member on the regional board. The members also shared information about their background.

The Executive Meeting Minutes for December of 2024 thru June of 2025 were not reviewed because a quorum of members was not physically present at the meeting.

Mandatory trainings for members need to be completed.

The need for HRA volunteer members was discussed. The regional board has openings for community members. The HRA administration is reviewing what constitutes a provider member.

The meeting packets were discussed.

The need to schedule site visits/virtual meetings were discussed.

The meeting calendar was discussed.

The HRA regional meeting scheduled for September 10th, 2025, was cancelled. The meeting was rescheduled for September 17th, 2025, at the Trinity Services, 301 Veterans Parkway, New Lenox, Illinois.

PUBLIC COMMENT

None

ADJOURNMENT

The members consented to adjourn the meeting at 11:53 a.m.

Respectfully Submitted,

Allison Boyle, Secretary
Human Rights Authority
South Suburban Region