

SOUTH SUBURBAN REGION MEETING MINUTES

Wednesday, April 9th, 2025

CTF

(Conference Room)

18230 Orland Parkway

Orland Park, Illinois 60467

The regular scheduled meeting of the Human Rights Authority, South Suburban Region was called to order by Elizabeth Campbell, the Acting Chairperson at 10:05 a.m.

PHYSICALLY PRESENT: Allison Boyle, Carole Burns, and Elizabeth Campbell

ATTENDED VIRTUALLY: None

MEMBERS ABSENT: Jennifer Hodges, Amy Upson, Lisa Bellamy, and Abdurrahman Assaf

STAFF: Geraldine Boatman, HRA Regional Disability Rights Manager

GUESTS: None

I. CALL TO ORDER

The HRA Regional Acting Chairperson read the confidentiality statement. It was determined that a quorum was not present, and that all business could be discussed.

II. COMMUNICATION

The December 11th, 2024 and February 26th, and March 12th, 2025 meeting minutes could not be approved because a quorum of members were not physically present at the meeting.

III. NEW COMPLAINTS

25-040-9002 (Nursing Home) The complaint stated that a resident is not allowed communication with persons of choice because her Power of Attorney for Health Agent prohibits this. A family member saw bruises on the resident during a visit and the police were called because of an incident. The facility's administrator said that the family member is allowed visitation with supervision because of concerns involving the family member, per the POA. The administrator also reported that the Illinois Department of Public Health had investigated the incident. A copy of the Public Health Report was not provided, per the HRA's request. On April 7th, 2025, the complainant reported that the resident (mother) had died in January of 2025, and that she was unable to visit her mother before her death because the POA would not answer her calls or text messages. Also, the complainant said that she was told she had to be supervised because the nursing staff were afraid of her. The Disability Rights Manager called the POA but was not able to leave a message. Previously, the complainant had requested that the POA should not be contacted because she was afraid of retaliation. The complaint will be reviewed at the next scheduled meeting.

25-040-9004 (Cila) The complaint stated that a resident is not provided with needed services such as therapy, and money management, meal preparation and other transitional life skills. Additionally, the complaint stated that the resident had missed twenty-two days of school even though he wanted to go to his school program. There is an opened court case involving the family, per the GAI. The complaint will not be accepted for investigation pending a quorum at the next meeting.

25-040-9005 (Hospital) The complaint stated that the recipient was physically restrained with excessive force and emergency medication was administered at least two times. The complaint stated that medical care was not provided after the second restraint incident. Additionally, the complaint stated that the recipient was not evaluated by a psychiatrist in a timely manner. A signed release of information was received. The complaint will be reviewed at the next scheduled meeting.

25-040-9006 (Cila) The complaint stated that the resident's housemate grabbed a knife and that the resident's safety, and others was comprised in the Cila home. A phone conference was held with the guardian at the March 12th, 2025 meeting. This complaint has been reported to the Illinois Office of Inspector General (OIG), per the guardian. The resident is now living with the guardian. The complaint was amended to address the resident's belongings (i.e., social security card) were not returned. The complainant withdrew this complaint, The complaint was amended and stated that the guardian was not notified that the resident was physically attacked by her housemate and her ear was injured during the incident. A signed release of information was not received. The complaint will be reviewed at the next scheduled meeting.

25-040-9007 (Hospital) The complaint stated that the recipient was physically restrained, and her pants were forcibly removed, and emergency medication was administered. A signed release of information was received. The complaint will be reviewed at the next scheduled meeting.

25-040-9008 (Private Guardian) The complaint stated that a private guardian is using the ward's trust fund money for herself and family. This complaint is not appropriate for the HRA because it does not include a provider of services. The eligible person was informed to contact the court involved in the guardianship about the complaint issues. The complaint will not be accepted for investigation pending a quorum of members present at the next scheduled meeting.

25-040-9009 (Correctional Center) The complaint stated that the recipient with a hearing impairment needed devices (hearing-aid, vibrating watch, tactile watch, and headphone) have not been provided under the disability act. A letter was sent to the IDOC for follow up. The complaint will not be accepted for investigation pending a quorum of members present at the next scheduled meeting.

IV. UNFINISHED BUSINESS

A closed session was not convened due to the lack of a quorum of members physically present at the meeting.

There were no new case assignments.

Progress Reports

24-040-9004 (South Holland Manor) This case needs a report.

24-040-9006 (Ludeman Developmental Center) This case needs a report.

24-040-9012 (Timberline Residential Treatment Center) This case will be moved to closure without further investigation because the facility has ceased operating effective January 31st, 2025.

24-040-9013 (Bria Place Nursing Home) A meeting will be scheduled after the record is received.

24-040-9015 (Silver Oaks Behavioral Hospital) The case record has been received. A meeting will be scheduled.

25-040-9001 (Silver Oaks Behavioral Hospital) The case record has been received. A meeting will be scheduled.

Reports\Responses

22-040-9015 (Burbank Rehabilitation Center) A response to the report that contained three violations was received.

23-040-9006 (Lydia Healthcare) A response to the report that contained two violations and training documentation were reviewed.

23-040-9007 (UChicago Hospital of Ingalls) The report did not contain any violations. A response was not received.

23-040-9009 (Trinity Services) A response to the report that contained one violation was reviewed.

23-040-9010 (Lydia Healthcare) A response to the report that contained three violations and training documentation were reviewed.

24-040-9001 (Midway Neurological Rehabilitation Center)) The report did not contain any violations . A response was not received.

24-040-9003 (Silver Oaks Behavioral Hospital) A report was reviewed at the meeting. The provider had previously stated they were not aware of any allegations of abuse.

Reports\Cases Closures\Accept Responses\Make Available to the Public

22-040-9015 (Burbank Rehabilitation Center) The report contained three recommendations. A response to the report was reviewed. The case will be considered for closure pending a quorum of members physically present at the next meeting.

23-040-9006 (Lydia Healthcare) The report contained two recommendations. A response to the report was reviewed. The case will be considered for closure pending a quorum of members physically present at the next meeting.

23-040-9007 (UChicago Hospital of Ingalls) The case will be considered for closure pending a quorum of members physically present at the next meeting.

23-040-9009 (Trinity Services) The case will be considered for closure pending a quorum of members physically present at the next meeting.

23-040-9010 (Lydia Healthcare) The case will be considered for closure pending a quorum of members physically present at the next meeting.

24-040-9001 (Midway Neurological Rehabilitation Center) The case will be considered for closure pending a quorum of members physically present at the next meeting.

24-040-9003 (Silver Oaks Behavioral Hospital) The report will be vote upon pending a quorum of members physically present at the next meeting.

24-040-9012 (Timberline Residential Treatment Center) This case will be closed without further investigation because the facility has ceased operating effective January 31st, 2025.

OTHER UNFINISHED BUSINESS

The HRA welcomed Carole Burns, Citizen Volunteer Member to the regional board.

The members will vote to accept Carol Genutis and Lisa Bellamy's resignation from the regional HRA board pending a quorum of members physically present at the next meeting.

The HRA is considering changing the policy on providers' responses. Historically, providers have always had the choice whether responses are public or not. All members in attendance agree that all responses should be public.

Mandatory trainings for members were discussed.

The HRA administration is considering changing the rule to allow each regional board to have 7 to 9 members. This will impact how many members are needed for a quorum.

The need for HRA volunteer members was discussed. The regional board has openings for community members. The HRA administration is reviewing what constitutes a provider member.

The meeting packets were discussed.

The need to schedule site visits/virtual meetings were discussed.

The meeting calendar was discussed.

The HRA regional next scheduled public meeting will be at the Trinity Services, 301 Veterans Parkway, New Lenox, Illinois on May 14th, 2025.

PUBLIC COMMENT

None

ADJOURNMENT

The members consented to adjourn the meeting at 11:29 a.m.

Respectfully Submitted,

Allison Boyle, Acting Secretary
Human Rights Authority
South Suburban Region