

SOUTH SUBURBAN REGION MEETING MINUTES

Wednesday, December 10th, 2025

CTF

(Conference Room)

18230 Orland Parkway

Orland Park, Illinois 60467

The regular scheduled meeting of the Human Rights Authority, South Suburban Region was called to order by Jennifer Hodges, the Chairperson at 10:09 a.m.

PHYSICALLY PRESENT: Jennifer Hodges, Elizabeth Campbell, Mahnur Hafeez, Allison Boyle, and Melissa Chandarana.

ATTENDED VIRTUALLY: Amy Upson

MEMBERS ABSENT: Abdurrahman Assaf and Carole Burns

STAFF: Geraldine Boatman, HRA Regional Disability Rights Manager

GUESTS: John Whitcomb, Counsel for UChgo Medicine Ingalls Memorial Hospital

I. CALL TO ORDER

The HRA Regional Chairperson read the confidentiality statement. It was determined that a quorum was present, and all business could be discussed.

II. COMMUNICATION

It was moved by Elizabeth Campbell to accept the October 15th, 2025, meeting minutes. The motion was seconded by Melissa Chandarana and carried.

III. NEW COMPLAINTS

26-040-9001 (Hospital) The complaint stated that a recipient was detained for many hours and that the nursing staff had refused to provide a copy of the petition. The complaint stated that a nurse provided one page of the petition that was not completed. A signed release was not received even though reminder letters were sent in August, September and October of 2025. Elizabeth Campbell moved to not accept the complaint for investigation. The motion was seconded by Melissa Chandarana and carried.

26-040-9002 (Hospital) The complaint stated that a copy of the petition was not provided. Additionally, the complaint stated that the recipient was physically restrained with force and medication was administered in the absence of an emergency. A signed release was not received even though reminder letters for a release were sent in July, September and October of 2025.

Elizabeth Campbell moved to not accept the complaint for investigation. The motion was seconded by Mahnur Hafeez and carried.

26-040-9004 (Home Healthcare Agency) The complaint stated that a recipient of homemaker services was terminated from services without adequate cause and notification. A signed release was not received even though reminder letters were sent in September and October of 2025. Elizabeth Campbell moved to not accept the complaint for investigation. The motion was seconded by Mahnur Hafeez and carried.

26-040-9007 (Nursing Home) The complaint stated as follows: 1) Cogentin medication was not given as prescribed, 2) medication provided for home visit was not sealed and labeled, 3) residents are provided with drinking water from the bathroom sinks, 4) the staff were not able to explain what items residents are allowed to bring to the facility, 5) the facility has residents with criminal backgrounds and the staff acknowledged that there has been many violent incidents at the facility, and, 6) the facility refused to honor a resident's request for discharge/transfer to another facility. Elizabeth Campbell moved to postpone accepting complaints #1, 2, 4, and 6 for investigation because a signed release has not been received. The motion was seconded by Mahnur Hafeez and carried. Elizabeth Campbell moved to not accept complaint #3 and to inform the complainant to refer the complaint to the Illinois Department of Public Health for possible follow up. The motion was seconded by Mahnur Hafeez and carried. Elizabeth Campbell moved to not accept complaint #5 for investigation. The motion was seconded by Mahnur Hafeez and carried.

26-040-9008 (Behavioral Health Hospital) The complaint stated that a recipient was forced to sign a voluntary application after he was admitted to a behavioral health unit. The recipient was informed that he would be discharged from the unit and then his discharge date was rescinded and his right to communication with persons of choice was restricted until he had agreed to sign a voluntary application. A signed release was not received. Elizabeth Campbell moved to postpone accepting the complaint for investigation. The motion was seconded by Mahnur Hafeez and carried.

26-040-9009 (Correctional Center) The complaint stated that a recipient had severe panic attacks because his prescribed psychotropic medications (Prozac, Depakote, and Busbar) were not provided for fifty days. Elizabeth Campbell moved to not accept the complaint for investigation and to refer the complaint to the Illinois Department of Correction for follow up. The motion was seconded by Mahnur Hafeez and carried. This case was incorrectly listed as case #26-040-9006 on the meeting agenda.

IV. UNFINISHED BUSINESS

The Chairperson motioned to move the meeting into closed session at 10:18 a.m. pursuant to Section 21 of the Guardianship and Advocacy Act (20 ILCS 3955/21) and Section 120/2 (c) (4) of the Open Meeting Act (5 ILCS 120/2) to discuss case assignments, progress reports, reports of findings, responses, and case closures. Elizabeth Campbell moved the motion. Melissa Chandarana seconded and carried as follows: Mahnur Hafeez (yes), Allison Boyle (yes), and Amy Upson (yes).

There were no new case assignments.

Progress Reports

24-040-9013 (Bria Place Nursing Home) The case record was received. A meeting was held with the facility on November 5th, 2025. Additional information was requested but has not been received yet.

24-040-9015 (Silver Oaks Behavioral Hospital) The case record was received. A meeting will be scheduled.

25-040-9001 (Silver Oaks Behavioral Hospital) The case record was received. A meeting will be scheduled soon.

25-040-9005 (Ascension Saint Joseph Medical Center) The case record was received. A meeting will be scheduled soon.

25-040-9010 (Silver Cross Hospital) The record was received.

25-040-9011 (Prime Saint Joseph Medical Center) The record has not been received.

25-040-9013 (Light of Hope) A meeting was held with the facility on November 13th, 2025. This case needs a report.

26-040-9003 (UChgo Medicine of Ingalls Memorial Hospital) The record has been received. The case was discussed with the hospital's counsel who said that the recipient was disorganized during stay and had conflicts with other peers on the unit. The phone restriction was because of her abusing the phone which resulted in complaints from patients and the staff. Patients are given a phone code to share with persons of choice outside of the unit. The hospital's counsel reportedly will forward the most relevant documents to the complaint to HRA. A meeting will be scheduled.

Reports\Responses

24-040-9003 (Silver Oaks Behavioral Hospital) A response to the report that contained five violations were reviewed. The service provider did not accept any of the report of findings recommendations. This case will be considered for enforcement upon returning to open session.

24-040-9007 (Silver Oaks Behavioral Health Hospital) The report did not contain any violations. This case will be considered for acceptance upon returning to open session.

Open session reconvened at 11:15 a.m. having taken no action in closed session. A summary of closed session included no new case assignments, eight progress reports, one report, and one case for enforcement. Elizabeth Campbell motioned to move the meeting into open session. Melissa Chandarana seconded and carried.

Reports\Cases Closures\Accept Responses\Make Available to the Public

24-040-9003 (Silver Oaks Behavioral Hospital) The service provider did not accept any of the five recommendations listed in the report. Elizabeth Campbell moved to close the case, to not accept the response, to request enforcement, and to make the report public. The motion was seconded by Mahnur Hafeez and carried.

25-040-9007 (Silver Cross Hospital) The report did not contain any violations. Elizabeth Campbell moved to accept the report as reviewed. The motion was seconded by Mahnur Hafeez and carried.

OTHER UNFINISHED BUSINESS

The regional board is not scheduled to meet in January of 2026.

Mandatory trainings for members need to be completed.

The need for HRA volunteer members was discussed. The regional board has one opening for a community member.

The meeting packets were discussed.

The need to schedule site visits/virtual meetings were discussed.

The meeting calendar for 2026 will be provided soon

The next HRA regional meeting is scheduled for February 11th, 2025, at the CTF, 18230 Orland Parkway, Orland Park, Illinois 60467.

PUBLIC COMMENT

None

ADJOURNMENT

The Chairperson motion to adjourn the meeting at 11:53 a.m. Elizabeth Campbell moved the motion. Mahnur Hafeez second and carried.

Respectfully Submitted,

Allison Boyle, Secretary
Human Rights Authority
South Suburban Region

